

CASE STUDY

Level 5 Operations Manager



welltraining
develop | transform | grow

THE CHALLENGE

I was struggling to coach and motivate my team, relying only on Google and a small amount of company provided literature for support. The Operations Manager Apprenticeship and training with WELL Training have introduced me to new and exciting ways to engage my team and support their progression.

THE ACTION

I became more open to having coaching conversations with my team, asking open questions and actively involving them throughout. The programme gave me the tools and confidence to put this into practice in my day-to-day role.

THE OUTCOME

My team has grown stronger and more confident in their roles, and I've grown alongside them. I am now a more proactive manager, able to identify strengths, weaknesses, opportunities, and threats within my team.

COACHING A TEAM

Store Manager



CONTACT US:

solutions@welltraining.co.uk



This apprenticeship has introduced me to new and exciting ways to engage my team and support their progression.