

CASE STUDY

Level 5 Operations Manager



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THE CHALLENGE

When I started my Operations Manager Apprenticeship, my biggest challenge was self-confidence. Over time, the experience really helped me to believe in myself. I'm now more confident in every part of my life, in and out of work and it's honestly been life-changing."

THE ACTION

This apprenticeship has helped me become a better manager and has allowed me to communicate with my team in a clearer, more professional manner. I have learned how to deliver communication with confidence and I now believe in myself and my decisions.

THE OUTCOME

The impact has been amazing. The team now respect me more as a manager because they can see that I understand what I'm talking about and truly believe in what I'm telling them. It's given me the confidence to take on a flagship store in a new area and to share my knowledge and experience in meetings and discussions.

SELF-CONFIDENCE

Store Manager



CONTACT US:

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