

CASE STUDY

Level 5 Operations Manager



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develop | transform | grow

THE CHALLENGE

I was struggling to coach and motivate my team, I survived by using Google and a small amount of literature that the company provided.

Then I started my Level 5 Operations Manager apprenticeship! Training with WELL Training has opened my knowledge up to so many new and exciting ways to engage and progress my team.

THE ACTION

My apprenticeship has helped me to be more open to engaging in coaching conversations with my team. I'm now able to ask them open questions whilst engaging with them throughout.

This apprenticeship equipped me with the tools and confidence to apply what I've learned in my day-to-day role.

THE OUTCOME

My team are stronger and better at their job roles and so am I! I am an improved, more proactive manager. I can now address strengths and weaknesses, opportunities and threats within my staff, which means I'm better equipped to play to their strengths, support their growth, and steer the team toward bigger wins.

TEAM COACHING & MOTIVATION

Store Manager



CONTACT US:

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