

Team Leader Supervisor Level 3



Course Aim

- Leadership theoretical models and styles
- People & team management models and theories, including emotional Intelligence, unconscious bias and inclusivity in the workplace
- Communication strategies and time management
- Organisational strategies including business planning, critical thinking, problem solving and decision-making techniques
- Project management methodology and implementation
- Personal and Professional development including coaching and mentoring.

Target Audience

This qualification is aimed at individuals who are currently employed as a first line manager/supervisor or individuals looking to develop their career within this area.

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Costs are determined by the government, details available upon request.

Course Objectives

By the end of this programme, the apprentice will have the knowledge, skills & behaviours to support a successful career within a Team Leader or Supervisor position.

Important Information

- Team Leader/Supervisor Level 3 Standard
- Functional Skills is optional for apprentices aged 19+. Apprentices aged 16–19 without GCSEs (grade C/4+) in Maths and English must achieve Functional Skills Level 2 before end-point assessment
- Option to achieve additional CMI qualification at Level 3 (Award, Certificate or Diploma).



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