

## Quality Statement

Well Associates Ltd is committed to providing quality Apprenticeship delivery and commercial training by supporting both apprentice, employees, and employers to raise the standards of work-based learning to be able to improve the staff knowledge, skills and behaviours to enhance employer's growth and productivity.

As a team we continually evaluate all the stages of both the apprenticeship and commercial learner journey from the beginning to the end of their programmes to make improvements that enhance learners and employers experience.

## Well Associates Ltd Guiding Principle

All staff are the champions of quality. They will take all necessary steps to provide outstanding learning experience to apprentices and their employers.

This includes:

- Extensive engagement with employees (potential apprentices) and employers to assess the motivation for training and the challenges the employers are facing
- Initial assessment to identify apprentices' motivation, ambition, previous learning, work experience, English and Maths skills, barriers to learning to establish their starting points

- Independent career guidance on an ongoing basis and next steps
- Introduction to apprenticeship elements and the WELL model of learning
- On-the-job learning and how it links to off-the-job learning, their roles in developing/consolidating new/existing knowledge, skills and behaviours to transform their careers and help grow employers' businesses
- Ongoing evaluation of all learning sessions including embedding of British values, equality, diversity and inclusion and safeguarding
- Ongoing English and mathematics development or training to help apprentices gain GCSE grade 4 or equivalent qualifications in both/one subject as required
- Review of learning and progress against all aspects of apprenticeship elements at regular intervals to ensure apprentices are making expected or better progress
- Provide support for apprentices who are at risk of falling behind
- Setting targets with apprentices to do better and excel at their training
- Preparation for the end point assessment (EPA) and EPA experience
- Achievement rates and benchmarking with other providers
- Post-programme completion evaluation of learning including ongoing suggestions for improvement.