



welltraining

develop | transform | grow

Privacy Policy Statement

Policy Overview	
Last Review Date	04.11.2021
Next Review Date	05.11.2022
Reviewed By	Rachel Thomas
Version Control	PrivacyPolicyStatement_Oct2019_v1 PrivacyPolicyStatement_v2_240920_SB PrivacyPolicyStatement_v3_04112021_RT
Policy Links	Data Protection Policy Complaints Policy Cyber Security Policy Internet, Email & E-Safety Policy
Supporting Documentation	n/a

Privacy Policy Statement

This Privacy Policy governs the manner in which WELL Associates collects, uses, maintains and discloses information collected from users (each, a "User") of the www.welltraining.co.uk website ("Site") and our social media presence.

Personal identification information:

We may collect personal identification information from Users in a variety of ways in connection with activities, services, features or resources we make available on our Site.

We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information:

We may collect non-personal identification information about Users whenever they interact with our Site.

Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies:

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them.

User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information:

WELL Associates may collect and use personal information for the following purposes:

- To improve customer service – Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To improve our Site – We may use feedback you provide to improve our products and services.
- To send periodic emails – We may use the email address to send them information and updates.

How we protect your information:

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information and data stored on our Site.

Sharing your personal information:

We do not sell, trade, or rent users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

Third party websites:

Our Site may contain links to sites and services of our partners, suppliers, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing.

These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Changes to this privacy policy:

WELL Associates has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page.

We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms:

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us:

Questions, comments and requests regarding this Policy are welcomed at enquiries@welltraining.co.uk or to Well Training, Express & Star, 51-53 Queen Street, Wolverhampton, West Midlands, WV1 1ES.